

Payment and Billing Policy

Last Updated: Nov 28th, 2023

Welcome to ZOZO Solutions!

This Payment and Billing Policy governs the use of our software product ("ZOZO") and outlines the terms related to payment, billing, and subscription.

1. Subscription Plans

1.1 Monthly Subscription

We offer a variety of monthly subscription plans for the use of our Product. By subscribing, you agree to pay the specified monthly fee associated with your chosen plan.

1.2 Plan Details

Details regarding features, limitations, and pricing for each subscription plan can be found on our website.

2. Payment Information

2.1 Payment Methods

We accept payments through a variety of methods, including Credit and Debit Cards (Visa, MasterCard, American Express) and Digital Wallets (e.g., PayPal, Apple Pay, Google Pay). You are responsible for providing accurate and up-to-date payment information.

2.2 Currency

All transactions are processed in the local currency of your region. We accept different currencies, and the prices may vary according to your location. You may be subject to

exchange rate fluctuations and additional fees charged by your bank or payment provider.

3. Billing Cycle

3.1 Billing Date

Billing occurs on the same day each month, starting from the date you subscribe to our service.

3.2 Billing Notifications

We will send you a notification, typically via email, before each billing cycle, reminding you of the upcoming charge.

4. Automatic Renewal

4.1 Renewal

Your subscription will automatically renew at the end of each billing cycle, unless you cancel it before the renewal date.

4.2 Cancellation

To cancel your subscription and avoid automatic renewal, you must follow the cancellation process outlined in Section 6 of this policy.

5. Pricing Changes

5.1 Notice

We reserve the right to change the pricing of our subscription plans. Any changes will be communicated to you in advance, and you will have the option to accept the new pricing or cancel your subscription.

5.2 Taxes

Prices listed do not include applicable taxes. You are responsible for any taxes imposed on the sale or use of the Product.

6. Cancellation and Refunds

6.1 Cancellation Process

You may cancel your subscription at any time by following the cancellation process on our website.

6.2 Refunds

We do not offer refunds for partial subscription periods. Your subscription will remain active until the end of the current billing cycle.

7. Contact Information

If you have any questions or concerns about our Payment and Billing Policy, please contact us at contact@zozosolutions.com